



# Day Excursions | 2024



[www.travelcatteralls.co.uk](http://www.travelcatteralls.co.uk) | 01926 813840



# Welcome to our Day Excursions brochure!

## Payment Terms & Conditions

Full payment is required at time of booking for day trips. Unfortunately, we are unable to accept any provisional bookings or 'reserved' spaces.

Children between the ages of 3-11 are eligible for child pricing. There may be some excursions where child pricing is different, and this will be associated to the specific attraction visited – admissions are included for all events unless stated. Details will be communicated of any restrictions or changes to child pricing at time of booking. Infants aged 2 and under may travel free if seated on lap of paying customer. If an infant requires a seat, then applicable child prices will apply.

Senior tickets may be purchased for passengers 65 and over (proof may be required for some day excursions).

## Bookings

Bookings for ticketed events and attractions will close at least 2 weeks before to enable us to purchase tickets at the group rate. Further bookings may be taken after this date if available but may incur an added cost as a group rate will no longer be offered.

## Mobility Scooters & Walkers

Mobility scooters and walkers will be carried at our discretion. **Please also note due to luggage space limits on our feeder vehicles, passengers must notify us at the time of booking if they intend to take a walking frame or scooter and may have to board the coach directly at Southam Bowling Green as our feeder vehicles may not be large enough to accommodate the scooter/walker.**

## Under Capacity or Cancellation

Our day trips and holidays are dependant on minimum numbers. We aim to run all excursions and trips according to our annual schedule; however, we reserve the right to cancel excursions or holidays if minimum numbers are not met. Any cancellation will be communicated as soon as possible. A full refund will be given under these circumstances.

Should you need to cancel your booking, a cancellation fee will be charged and deducted from any monies refunded (cancellation charges can be found on the bottom of your booking forms). Deposits for all our holidays are non-refundable should you need to cancel. We do not provide insurance and therefore strongly advise all passengers to obtain their own.

## Day Excursion Departures & Pick-up Points

**Departure times and pick up locations will be communicated 2 days before or the last working day if your day trip falls on a weekend or Monday.**

A valid phone number is required for all bookings. Our main pick-up points are **Rugby, Southam, Leamington, Warwick** and some of the surrounding villages (*please enquire on booking*). Pick-up points are subject to numbers and tours. We will consider other pick-up points for groups of more than 6 people, please discuss this with us before booking.

## How to Book

*By calling: 01926 813192 / 813840 or visiting our office: 74 Coventry Street, Southam CV47 0EA*

*Or visit one of our booking agents at: Jordans, 14 High Street, Leamington Spa CV31 3AN*

*Also at: The Visitors Centre at Rugby Library, Little Elborow Street, Rugby CV21 3BZ*



## (Beat the Winter Blues) Melton Mowbray

**Date: Tuesday 16th January 2024**

**Adult: £19  
Senior: £18  
Child: £12**



Famous for its Pork Pies and Cheese, the hustle and bustle of this vibrant town makes for a great day out. Come and see why Melton is known as the Rural Capital of food! Tuesday is Market Day – so come and grab a bargain.

## York for the York Ice Trail

**Date: Saturday 3rd February 2024**

**Adult: £34  
Senior: £32  
Child: £20**



York's history goes back to Roman Roots with classic shop fronts, York Minster, and its medieval stained glass and 2 functioning bell towers and dramatic stone walls surrounding the city. The Ice Trail will transform York into a sparkling ice sculpture city. Get ready for an icy adventure at the biggest outdoor ice trail in the UK! *This is a Self Guided Tour at your own leisure.*

## Mystery Tour

**Date: Monday 5th February 2024**

**Adult: £20  
Senior: £19**



Enjoy a ride round the local area with an opportunity to buy a spot of lunch along the way. A favourite for many years, these tours are always busy and are a great way to meet up with old friends and new.

## King Richard III Visitors Centre Leicester

**Date: Monday 12th February 2024**

**Adult: £26  
Senior: £23  
Child: £19**



Visit King Richard III's grave site and the award-winning exhibition about his life, death and one of the greatest archaeological detective stories ever told. Immerse yourself in the beautiful story-telling and cutting-edge interactives about Richard III's life and the science behind his re-discovery.

## Fosse Park Shopping & Leicester

**Date: Monday 12th February 2024**

**Adult: £16  
Senior: £14  
Child: £10**

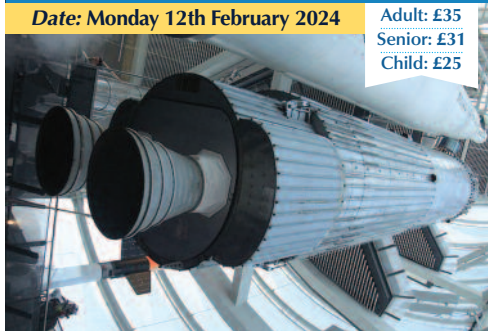


Fosse Park is one of Britain's biggest out-of-town shopping parks with a multitude of shops & restaurants – Leicester is a modern city, rich in arts, culture, sports and heritage.

## Leicester Space Centre

**Date: Monday 12th February 2024**

**Adult: £35  
Senior: £31  
Child: £25**



The National Space Centre is one of the United Kingdoms leading visitor attractions, devoted to space science and astronomy!

## Studley Garden Centre

**Date: Tuesday 13th February 2024**

**Adult: £16  
Senior: £14  
Child: £10**



Fine Foods, gifts for the home & garden and a pet centre are all under one roof at Mappleborough. Redditch, home to over 140 stores including Primark, and The Range.

## Dudley Zoo

**Date: Thursday 15th February 2024**

**Adult: £33  
Senior: £29  
Child: £20**

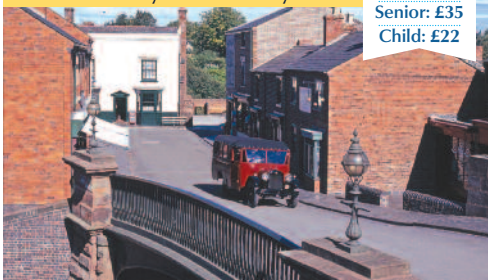


Home to more than 1300 animals including some of the rarest creatures on Planet Earth, Dudley Zoo is situated around the ruins of the 11th century Dudley Castle and houses the country's only vintage chairlift!

## Black Country Museum

**Date: Thursday 15th February 2024**

**Adult: £37  
Senior: £35  
Child: £22**



The Black Country Museum is an award winning living, working museum showcasing one of the finest and largest open-air display complete with a village, trams to ride and residents to chat with.

## Snowdrops at Colesbourne Gardens

**Date: Friday 16th February 2024**

**Adult: £40  
Senior: £39**



Colesbourne Gardens, Gloucestershire is the premier place to see snowdrops in bloom. The collection is probably the most varied of any garden on display, with over three hundred varieties of this spectacular harbinger of spring on show. Set in over 10 acres of private gardens and woodland walks with a mix of snowdrops, hellebores, cyclamen and a wide variety of early flowering shrubs. inc. Guided Tour of Gardens and history and Tea with cake.

## Orchid Festival at Kew Gardens

**Date: Sunday 25th February 2024**

**Adult: £45  
Senior: £41  
Child: £23**



For 2024, explore Madagascars's stunning natural beauty and incredible biodiversity – become enchanted with a land of striking contrast, from spiny forests to succulent woodlands along with a menagerie of the most unique wildlife on Earth. See our central horticultural display at the heart of the Princess of Wales Conservatory, alongside some of the Malagasy orchids that we care for at Kew. Don't miss the extraordinary giraffe weevils! Explore installations of extinct species and keep an eye out for ring tailed lemurs high up in the trees above you.

## Mystery Lunch Tour (Drinks not inc.)

**Date: Monday 4th March 2024**

**Adult: £34  
Senior: £33  
Child: £27**



A Catteralls Classic – a pleasant and scenic drive to a mystery location... with a tasty 2 course carvery included. *These tours are always busy so early booking is advisable! Please note drinks are not included.*



## Thriplow Daffodil Festival

**Date: Sunday 17th March 2024**

**Adult: £32**  
**Senior: £30**  
**Child: £20**



Every year, thousands visit Thriplow to experience the warm and friendly atmosphere of the Daffodil Weekend Charity Event. With daffodil displays, attractions and open gardens, there is plenty to see.

## Tamworth on Market Day

**Date: Tuesday 26th March 2024**

**Adult: £18**  
**Senior: £17**  
**Child: £10**



Take a ride out with friends to Tamworth on market day - with upto 100 stalls selling everything from fruit to clothes. If you like history maybe take a look around Tamworth Castle or St. Editha's Church.

## Duxford Imperial War Museum

**Date: Sunday 17th March 2024**

**Adult: £24**  
**Senior: £23**  
**Child: £15**



**COACH ONLY.** IWM Duxford is Europe's largest air museum. Walk through the same hangars and buildings as those who served at RAF Duxford. We will drop and collect you at Duxford. *Entrance fee will need to be paid on arrival and is not included in the above price.*

## Birmingham Botanical Gardens

**Date: Thursday 28th March 2024**

**Adult: £26**  
**Senior: £24**  
**Child: £18**



The Birmingham Botanical Gardens offers something for everyone, with four glasshouses showcasing tropical rainforest to arid desert, a playground, tearoom and a garden gift shop all surrounded by some of the most beautiful gardens in the UK.

## Twycross Zoo

**Date: Tuesday 26th March 2024**

**Adult: £32**  
**Senior: £29**  
**Child: £20**

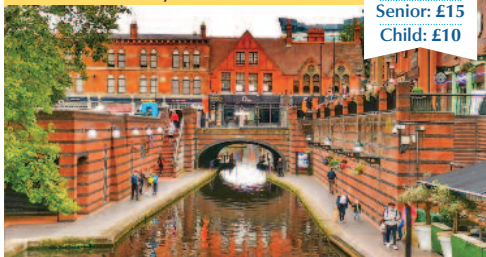


Twycross Zoo, set in more than 80 acres, houses over 500 animals from over 150 different species. Bring the family to meet the Amur and Snow Leopard, Lemurs, Giraffes, Penguins, Meerkats, a variety of monkeys plus many more.

## Brindley Place, Birmingham

**Date: Thursday 28th March 2024**

**Adult: £16**  
**Senior: £15**  
**Child: £10**



Brindley Place is situated on a lovely canal side location with tree lined squares, restaurants and bars aplenty. This is also a great drop off point for the Sealife Centre or the Legoland Discovery Centre. *Entry into the tourist attractions is not included.*

## Birmingham Shopping

**Date: Thursday 28th March 2024**

**Adult: £16  
Senior: £15  
Child: £10**



Visit the Worlds Biggest Primark with instore barbers, 3 dining experiences and a beauty studio all to explore. Birmingham has everything to offer for the keen shopper. Drop off point will be by New Street Station.

## Moreton-in-Marsh

**Date: Tuesday 2nd April 2024**

**Adult: £12  
Senior: £11  
Child: £6**



Enjoy the morning exploring this charming market in the heart of the Cotswolds and grab a bargain. Timings approx. 09:30 - 14:30.

## London

**Date: Wednesday 3rd April 2024**

**Adult: £28  
Senior: £26  
Child: £16**



Shoppers delight – from high street chains to luxury brands, London has it all! The day in London is yours to do as you please, visit museums, enjoy the sights, or shop til you drop! Drop off point for Shopping will be Park Lane.

## Battersea Power Station and Lift 109 & BBC Earths Experience

**Date: Wednesday 3rd April 2024**

**Adult: £66  
Senior: £59  
Child: £38**



**NEW**

Discover the incredible journey of Battersea Power Station, from its glorious past to its stunning transformation.

Feel the energy particles pulsating around you as you interact with the immersive touchscreen in the Infinity Room and watch in awe as they respond to your touch, swirling and dancing in an exhilarating display of power. Get ready for the ride of your life as you hop on the brand-new glass elevator, Lift 109! As you ascend, let the constellations of light guide your way, leading you to the breathtaking viewing platform 109 metres above the ground.

Visit the New BBC Earths Experience as you embark on an unforgettable journey and explore the extraordinary diversity of our seven continents on the most epic scale as narration by David Attenborough takes you on a transformative audio visual experience from the BBC Studios Natural History Unit television series Seven Worlds, One Planet.



*Bookings for this trip will not be taken until 30th November 2023.*



## West Midlands Safari Park

**Date: Thursday 4th April 2024**

**Adult: £41  
Senior: £39  
Child: £30**



Enjoy a drive through the Safari Park, where you come up close to some of the world's most beautiful and endangered exotic animal species before visiting the land of the living dinosaurs and enjoying the thrill of the rides!

*Rides are not included and are payable on site.*



## The Black & White Trail

**Date: Thursday 4th April 2024**

**Adult: £28**  
**Senior: £26**  
**Child: £16**



The black and white trail is a 40 mile circular route that begins and ends in Leominster. Along the trail, you'll see the beautiful timber framed buildings in the various villages and market towns that we travel through, combined with reminders of Norman conquerors, fine stone churches and ancient castle remains.

## Rutland Water Cruise & Oakham or Barnsdale Gardens & Oakham

**Date: Wednesday 17th April 2024**

**Adult: £36**  
**Senior: £34**  
**Child: £24**



Join us for a relaxing 45 min cruise with commentary around Rutland Water. Or described as a 'theme park' for gardeners', Barnsdale is a delight to look round with 38 individual gardens to browse, a tea room to take a breather and a nursery to explore all the plants grown there – great day out for any green fingered friend! Oakham, the County Town of Rutland is full of medieval history, scrumptious food & stylish shopping and a market.

## Mystery Day Trip

**Date: Monday 8th April 2024**

**Adult: £20**  
**Senior: £19**



Enjoy a ride round the local area with an opportunity to buy a spot of lunch along the way. A favourite for many years, these tours are always busy and are a great way to meet old friends and new.

## Hampton Court 'Tulip Festival'

**Date: Friday 19th April 2024**

**Adult: £53**  
**Senior: £50**  
**Child: £29**

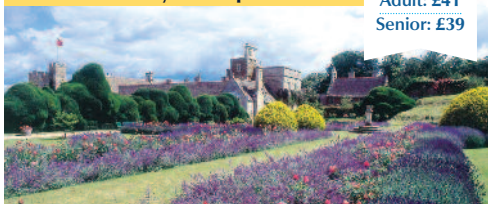


With over 120,000 tulips in bloom you will become memorised by floating vases in the fountains to the vast arrays of flower beds forming seas of colour.

## Rockingham Castle & Market Harborough

**Date: Sunday 14th April 2024**

**Adult: £41**  
**Senior: £39**



Rockingham Castle is a former royal castle and hunting lodge in Rockingham Forest. Market Harborough is a quintessential English market town where there is something for everyone. An indoor market selling everything from food to clothes is at the heart of the town. Includes a private tour with a guide.

## Blossom Trail

**Date: Thursday 25th April 2024**

**Adult: £22**  
**Senior: £20**



Explore the natural beauty that the Vale of Evesham has to offer as we follow the 45 mile route. You will be sure to journey through some of the most idyllic villages that the area has to offer and be captivated by blossom and countryside. Stopping at Evesham Country Park and Webbs of Wychbold for you to buy lunch and a coffee.

## Harrogate

**Date: Saturday 27th April 2024**

**Adult: £32  
Senior: £30  
Child: £17**



Harrogate is known for its eclectic, elegant and diverse range of shops where art lovers and antique hunters will love the zigzag cobbled streets of the Montpellier Quarter. Make sure to sample some of the locally made beer, pies, confectionery and cakes or perhaps visit the famous Betty's Cafe and Tea Rooms.

## Harrogate Flower Show

**Date: Saturday 27th April 2024**

**Adult: £52  
Senior: £51  
Child: £29**



The spectacular colour of the show gardens, beautiful floral art, plant pavillion and the food theatre all provide Harrogate Flower Show with an unrivalled range of plants and great shopping.

## Melton Mowbray

**Date: Tuesday 30th April 2024**

**Adult: £19  
Senior: £18  
Child: £12**

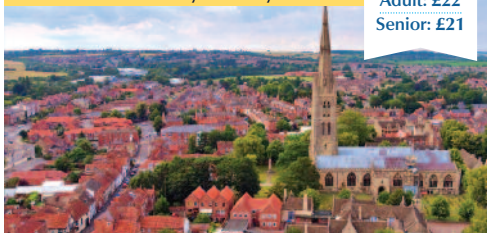


Famous for its Pork Pies and Cheese, the hustle and bustle of this vibrant town makes for a great day out. Come and see why Melton is known as the Rural Capital of food! Tuesday is Market Day – so come and grab a bargain.

## Grantham and / or Boundary Mills

**Date: Wednesday 1st May 2024**

**Adult: £22  
Senior: £21**



Selling a range of big brands and home goods at up to 70% off, Boundary Mill, Grantham is a great place to pick up a bargain. Within the same grounds is a garden centre selling everything for the house and garden. Grantham with its 282ft spire of the parish church of St. Wulfram at its heart is a developing town centre with shops, restaurants and cafes.

## Chester Zoo

**Date: Saturday 4th May 2024**

**Adult: £51  
Senior: £49  
Child: £37**



Chester Zoo is one of the largest and most visited zoos in the UK. With over 35,000 extraordinary animals housed in 128 acres of zoo, Chester Zoo is both a fantastic educational and enjoyable day out.

## Cheshire Oaks

**Date: Saturday 4th May 2024**

**Adult: £28  
Senior: £26  
Child: £18**



Cheshire Oaks Designer Outlet offers up to 60% off RRP on designer brands to suit all tastes with plenty of coffee shops and places to eat.



## Blue Planet Aquarium, Chester

**Date: Saturday 4th May 2024**

**Adult: £48  
Senior: £44  
Child: £33**



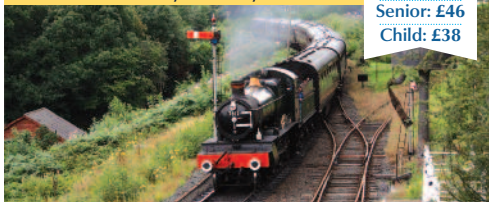
**NEW**

Get face to fin with family favourites like clownfish stingrays, pufferfish, turtles, seahorses and many, many more. An area not to be missed is Venom – filled with the most deadly creatures on the planet! From lionfish and viper snakes to tarantulas and jellyfish. Come and face your fears... get up close to one of the UK's largest collection of sharks, all homed in a huge 4million litre tropical display, swimming over your head in a captivating 71-metre underwater tunnel.

## Severn Valley Railway with Lunch

**Date: Tuesday 7th May 2024**

**Adult: £48  
Senior: £46  
Child: £38**



Following a scenic ride out and lunch (included) at a nearby restaurant, we board the fabulous Severn Valley Railway for an unforgettable day of adventure travelling by vintage steam trains, on the UK's leading heritage railway.

*Please note Steam Trains are subject to change and may result in a diesel train being used.*

## Spalding Flower Parade

**Date: Saturday 11th May 2024**

**Adult: £32  
Senior: £30  
Child: £18**



The world famous Flower Parade is back. Brightly decorated floats and trailers make their way through the town supported by bands, local groups and more. Live music, food and drink makes a great family fun day out !

## Malvern Spring Festival

**Date: Sunday 12th May 2024**

**Adult: £49  
Senior: £47**



Set against the magnificent Malvern Hills, the festival is packed with flowers, food, crafts and family fun, offering everything from secateurs to pashminas.

## Georgies Canal Cruise with Sunday Lunch

**Date: Sunday 19th May 2024**

**Adult: £59  
Senior: £57  
Child: Call**



One of our passengers favourites – join the crew for a Sunday Lunch on board Georgies Canal Cruise, Penkridge. Ride through the countryside and then hop on board to take a jaunt down the canal whilst enjoying dinner.

## Mystery Lunch Tour (Drinks not inc.)

**Date: Tuesday 28th May 2024**

**Adult: £34  
Senior: £33  
Child: £27**

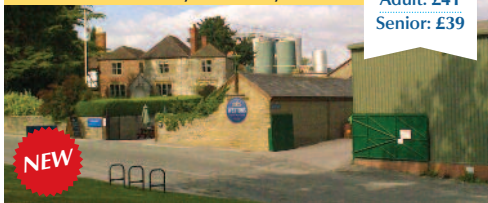


A Catteralls Classic – a pleasant and scenic drive to a mystery location... with a tasty lunch included *These tours are always busy so early booking is advisable! Please note drinks are not included.*

## Westons Cider Mill & Hereford

**Date: Wednesday 29th May 2024**

**Adult: £41**  
**Senior: £39**

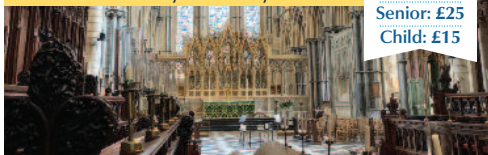


Take a journey with an expert guide as they show you where they harvest, weigh and wash apples. Venture into the heart of the mill where they press, ferment and mature before blending and packing. See all they do, why and how – and hear a little bit of home-spun history too while finishing with a tutored tasting.

## Ely Cathedral & Market

**Date: Thursday 30th May 2024**

**Adult: £26**  
**Senior: £25**  
**Child: £15**



Highly regarded by historians and architects from all over the world for its beauty and size, Ely Cathedral is the only UK building to be listed as one of the “Seven Wonders of the Middle Ages”. Visible for miles around, the Cathedral is often referred to as “The Ship of the Fens”. The breathtaking architecture is a masterpiece of engineering. Visit the market selling locally grown fruit and vegetables, flowers, household goods, artisan bread, cakes and more.

## West Midlands Safari Park

**Date: Friday 31st May 2024**

**Adult: £41**  
**Senior: £39**  
**Child: £30**



Enjoy a drive through the Safari Park, where you come up close to some of the world's most beautiful and endangered exotic animal species before visiting the land of the living dinosaurs and enjoying the thrill of the rides! *Rides are not included and are payable on site.*

## Manchester United Old Trafford Stadium Tour

**Date: Saturday 1st June 2024**

**Adult: £60**  
**Senior: £52**  
**Child: £33**



Embark on a captivating journey as you step foot into the heart and soul of one of football's most iconic clubs. The Manchester United Stadium Tour and Museum offers an unparalleled experience, immersing visitors in the rich heritage, cherished moments, and extraordinary achievements that have shaped this historic football club. Included is a trip to the Trafford Centre for you to do some retail therapy, get a bite to eat or a coffee.

## Trafford Shopping Centre Manchester

**Date: Saturday 1st June 2024**

**Adult: £28**  
**Senior: £26**  
**Child: £16**



With over 200 shops, a selection of restaurants and cafes the Trafford Shopping Centre makes a great day out for retail therapy with friends.

## Coronation Street Experience

**Date: Saturday 1st June 2024**

**Adult: £59**  
**Senior: £58**  
**Child: £48**



**MORE TO EXPLORE THAN EVER BEFORE!**

See the BRAND NEW external Weatherfield Precinct Set. Join our expert tour guides for a 90-minute guided tour around the live working production set of Coronation Street. Discover the stories behind life on the Nation's favourite street as you go behind the Scenes and walk the cobbles. *Spaces limited – early booking advised!*  
Included is a trip to the Trafford Centre for you to do some retail therapy, get a bite to eat or a coffee.



## Weston-super-Mare

**Date: Sunday 2nd June 2024**

**Adult: £29  
Senior: £27  
Child: £17**

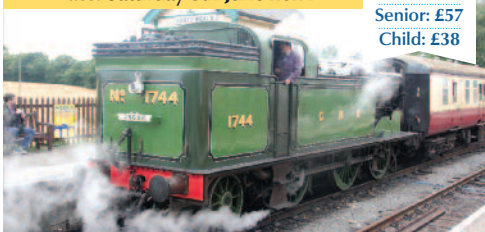


Weston-super-Mare, home to wide sandy beaches and a long flat promenade. The Closest seaside resort to us provides a chance to walk on the pier or enjoy fresh fish & chips whilst enjoying the sea air.

## Epping Ongar Railway with Fish & Chips

**Date: Saturday 8th June 2024**

**Adult: £59  
Senior: £57  
Child: £38**

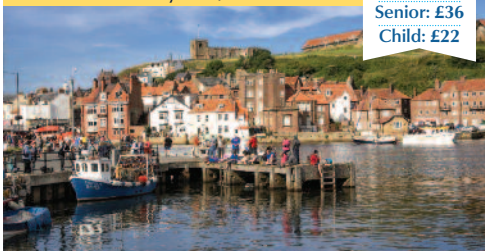


Starting from North Weald Station we journey through the now closed Blake Hall Station, London Underground's least used station arriving at Ongar where you will be served Fish & Chips and an ice cream dessert. Why not before heading home browse the shop for a souvenir of your day.

## Whitby

**Date: Sunday 9th June 2024**

**Adult: £38  
Senior: £36  
Child: £22**



Split by the River Esk, Whitby, on the North East Coast, is where you can treat yourself to fish & chips at one of Britain's finest harbour towns or simply enjoy the fresh sea air!

## Skegness

**Date: Sunday 30th June 2024**

**Adult: £29  
Senior: £27  
Child: £17**

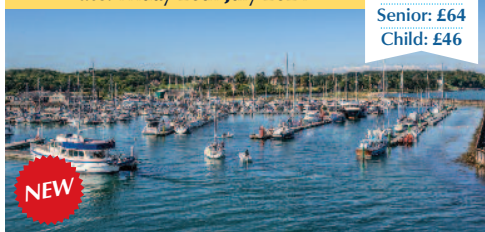


We head east to the largest resort on the Lincolnshire coast, Skegness. With clean sandy beaches, tasty fish & chips, ice cream on the promenade and many attractions, Skegness makes for a great day out!

## Isle of Wight Cruise with a Cream Tea

**Date: Friday 26th July 2024**

**Adult: £66  
Senior: £64  
Child: £46**

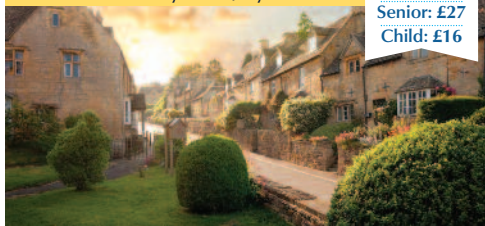


Starting at Southampton we enjoy a cruise to the Isle of Wight, taking in the views of Osborne House and Norris Castle before spending 2 hours ashore in the English seaside town of Cowes. Included in your cruise is a cream tea as we sail back to Southampton.

## Moreton-in-Marsh & Batsford Arboretum

**Date: Tuesday 30th July 2024**

**Adult: £29  
Senior: £27  
Child: £16**



Enjoy the morning exploring this charming market in the heart of the Cotswolds and grab a bargain. In the afternoon we will take a ride to Batsford Arboretum, home to a unique collection of some of the world's most beautiful and rare trees, shrubs and bamboos spread across 60 acres.

**David Austin Roses  
and / or RAF Cosford**

**Date: Tuesday 30th July 2024**

**Adult: £24  
Senior: £22  
Child: £15**

**NEW**

**Date: Tuesday 30th July 2024**

Adult: £24  
.....  
Senior: £22  
.....  
Child: £15

## Barry Island

**Date: Wednesday 31st July 2024**

Adult: £29  
.....  
Senior: £27  
.....  
Child: £18



The home of TV hit show 'Gavin & Stacey' Barry Island is Chock full of maritime history, seaside fun and a great beach.

In the 1940s, when he was just a teenager, David Austin was already fascinated with roses. Soon after, his hobby became his life. He released his first rose, 'Constance Spry', in 1961.

80 years on and 200 English Roses later, David Austin's objective remains the same – to create a more beautiful rose.

RAF Cosford, showcases thrilling displays of aircraft, iconic cars, models, tanks and even life-sized Russian dolls. Marvel at the world's oldest Spitfire and other classic aircraft too.

## My Day Excursion Notes

This image shows a single sheet of white paper with horizontal blue lines, resembling notebook paper. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

*Call us to book on 01926 813840 or email [michelle@travelcatteralls.co.uk](mailto:michelle@travelcatteralls.co.uk)*





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## The Soundations – Back to the 80s

**Date: Saturday 3rd February 2024**

After much success with our previous evening events at The Lake at Barston we invite you to join us again for 'Back to the 80s!'. The band will take you back to an era of fantastic music and bands that have become legends in their own right. The show is "Gold" so "Give a little respect" and keep "One step beyond" as The Soundations will get you "Dancing on the ceiling" "All night long" so get your 80s gear on and have the "Time of your life".

### *Tickets:*

- Ticket price is £50 per person, which includes transport to and from venue, a 3-course set meal, entertainment and a late bar.

### *Please note:*

- Please note menu cannot be changed on the evening so any dietary requirements must be given at time of booking.
- Payments at this venue are by card only.
- Pick up points are Rugby, Southam, Leamington & Warwick.



*Tickets are limited and sold on a first come, first serve basis  
and are non-refundable after booking*



**NEW**

## Mamma Mia! 'The Party'

**Date: Sunday 28th to Monday 29th July 2024**

Travel to the O2 in London then feel transported to The Island of Skopelos for the setting of 'The Party'! Immerse yourself in an ABBA themed stage show, enjoy a 4 course Greek Meal before dancing the night away at the 'ABBA' disco.

**£299**  
per person

### **Tickets:**

- Non-refundable once booked. Secure your place with a £50 deposit per person!

### **Includes:**

- 1 night B&B at The Clarendon Hotel, Blackheath, London and an excursion to Greenwich.
- Coach transport and entry ticket into 'The Party'.

*This event will be sold on a first come first serve basis!*



## Join us for a concert with a difference

**Date: Sunday 22nd September 2024 • 6pm performance**

**ABBA VOYAGE** sees Agnetha, Bjorn, Benny and Anni-Frid performing once again as a digital version of themselves. With the finest musicians and songs we all know and have grown to love filling the stadium. Enjoy a great night out with friends and family.

### **Tickets:**

- Ticket price is £110 per person and these are non-refundable.

### **Includes:**

- Transport to and from the stadium.
- Ticket to the event in London.

*This event will be sold on a first come first serve basis!*



# Holidays in 2024 ...fancy a few days away?

## Looe, Cornwall

**Date: Friday 26th July to Tuesday 30th July**



**NEW**

Sharing Twin / Double • No Single Supplement (Limited Availability)

Looe is a pretty coastal town divided in two by the River Looe both parts being connected by a bridge! There is a bustling fishing port and shops in narrow streets to browse.

The Portbyhan Hotel is situated in the centre of Looe overlooking the Harbour and a short walk into the town centre. All rooms en-suite with hospitality tray and TV.



From  
**£532**  
per person

## Mystery Spring Delight

**Date: Saturday 11th to Sunday 12th May**

Join us on a mystery weekend away, relax and unwind before the rush of the festive season. We depart Saturday morning and travel to a secret destination. After a hearty breakfast on Sunday Morning we depart for home. A lunch stop at a place of interest on both days.



**£145**  
per person

## Garden of England

**Date: Sunday 7th to Thursday 11th July**

Kent is England's oldest county and has a fascinating past. It has an abundance of leafy lanes, lavender fields, orchards, vineyards and hop gardens. Stay at the Judds Folly Hotel which is set in 3 acres of grounds, a short drive from Faversham market town. All rooms are en-suite with hospitality tray and TV. Hotel has no lift.



**£530**  
per person

## Harrogate

**Date: Sunday 16th to Monday 17th June**

Our tour is based in the elegant spa town of Harrogate with its pedestrianised streets lined with 19th century buildings, now home to a selection of boutiques and cafes, including Betty's Tea Rooms. The Old Swan Hotel, combines Victorian splendour with elegant contemporary style and is just a short walk from the town centre.



**£180**  
per person

## Skegness & The Lincolnshire Wolds

**Date: Monday 5th to Friday 9th August**

Well known seaside resort on the East Coast with golden sandy beaches and a long picturesque promenade! There are parks and gardens to admire with a long pier. We also tour the rolling hills and hidden valleys of the Lincolnshire Wolds, a designated area of outstanding natural beauty. Staying at the Savoy Hotel.



**£370**  
per person

To book, call Michelle on 01926 813840 or email [Michelle@travelcatteralls.co.uk](mailto:Michelle@travelcatteralls.co.uk)

# Terms & Conditions

## IMPORTANT NOTICE

We reserve the right to refuse, accept, cancel and / or not proceed with any booking at any time at our sole discretion. All contracts between Catteralls of Southam Ltd and its clients are made on the terms of the booking conditions which are governed by English Law and both parties shall submit to the jurisdiction of English Courts at all times. If a court invalidates some of this contract, the rest of it will still apply. If a court or other authority decides that some of these terms are unlawful, the rest will continue to apply.

Unfortunately, it is inevitable that some of the prices or details contained within our brochure may have changed since it was printed. We also reserve the right to correct errors at any time prior to the price being confirmed at the time of booking. When you book your holiday you will be informed of any changes to any of the relevant details within our brochure which have occurred prior to you making your booking.

## TERMS AND CONDITIONS

These terms and conditions form a key part of our agreement with you and forms the basis of a legally binding contract between you as the lead name making the booking, (and anyone else in your party) and us Portrest Ltd and Catteralls of Southam Ltd. When you make this booking as the lead name, you undertake that you have the authority to accept, and do accept, on behalf of your party the terms of these booking conditions, which are governed by English Law. Please take time to read through them and you will see that they set out in simple terms what responsibilities we both have when entering into a contract.

### 1. MAKING A BOOKING

You can write to us telephone us, or contact us via email the contract is made when your booking is entered onto our reservation system and we issue a confirmation of booking. We will send the confirmation via email or posted letter usually within seven days of your booking. Please READ and check this confirmation very carefully to ensure all the information is correct and tell us immediately of any errors.

### 2. PAYMENT TERMS

At the time of booking you will need to pay a nonrefundable deposit for each person travelling. The deposit for 4/5/6-day UK based tours is £100.00 per person. The deposit for 2/3 day UK based tours is £70 per person. The deposit for all continental (non-UK) tours is £150 per person.

The balance is due 7 weeks prior to departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of your booking. If you do not pay the outstanding balance for your holiday on or before the date when it is due we may cancel your booking and you will be required to pay the cancellation charges detailed below. The date of payment will be printed on your confirmation of booking.

### 3. REQUESTS TO CHANGE BOOKING ARRANGEMENTS

After we have issued our booking confirmation we will do our very best to accommodate any changes you may want to make, but we cannot guarantee to do so. Any changes must be notified to us in writing and signed by the lead name. If we are able to make the changes, we reserve the right to charge an amendments fee of £25 per booking per occasion, which will be payable plus any additional charge(s) for the facilities requested. No alterations will be permitted after balance due

### 4. ALTERATIONS AND CANCELLATIONS BY US

Changes to confirmed holiday arrangements sometimes have to be made and we reserve the right to do so. Where a significant change is made before departure, we will notify you in writing. Occasionally, before departure, we may be constrained by circumstances beyond our control to make a significant alteration

to any of the main characteristics of the travel services which form part of your confirmed booking or to any special requirements which we have accepted.

Our holidays require a minimum number of bookings to enable us to operate them and we reserve the right to cancel any holiday where this minimum number is not achieved. The minimum number applicable to any particular holiday depends on a number of factors. Failure to achieve the applicable minimum number does not, however, oblige us to cancel.

In the event we have to significantly alter any of the main characteristics of your confirmed arrangements or accepted special requirements, we will provide you with the following information in writing as soon as possible: (i) the proposed alteration and any impact this has on the price; (ii) in the event that you do not wish to accept the alteration, details of any substitute package we are able to offer (including the applicable price); (iii) your entitlement to cancel your booking and receive a full refund if you do not want to accept the alteration or any substitute package offered; and (iv) the period within which you must inform us of your decision and what will happen if you don't do so.

Occasionally, it may be necessary to cancel confirmed holiday arrangements. We have the right to terminate your contract in the event (i) we are prevented from performing your contracted holiday arrangements as a result of unavoidable and extraordinary circumstances and we notify you of this as soon as reasonably possible or (ii) we have to cancel because the minimum number of bookings necessary for us to operate your holiday has not been achieved and we notify you of cancellation for this reason as referred to below. Where we have to cancel your holiday in these circumstances, we will refund all monies you have paid to us but will have no further or other liability to you including in respect of compensation or any costs or expenses you incur or have incurred. We will of course endeavour to offer you comparable alternative arrangements where possible which you may choose to book in place of those cancelled. We also have the right to cancel if you fail to make payment in accordance with the terms of your contract, in which case cancellation charges will apply.

### 5. MAKING A COMPLAINT

If you have a complaint during your holiday you must inform the driver / representative as soon as possible to allow them the opportunity to resolve the problem as quickly as possible. If you encounter any problems with the hotel you must inform the hotel staff immediately to allow them the opportunity of rectifying the matter, in most cases these difficulties can be rectified on the spot. If, on your return from holiday, you remain dissatisfied you should write within 14 days to Catteralls Coaches Ltd. In your letter you will need to quote your booking reference number, destination and departure date. If you do not tell us at the earliest opportunity about a problem giving rise to your complaint we cannot take steps to investigate and rectify it. In deciding how to respond to your complaint we will take into account the date you first drew the problem to the attention of our driver/courier or supplier. The Company must receive written complaints within 14 days of your return from the holiday. No liability will be accepted for complaints not passed on to the driver nor for those received beyond the stated time (14 days).

### 6. COACH ALLOCATION

Due to operational reasons (breakdown, availability, low number of passengers etc.) Catteralls Coaches Ltd reserve the right to use midi or standard (no toilet) coach rather than having to cancel your tour or day trip. We will endeavour to inform clients beforehand unless unforeseen circumstances prevent us from doing so.

## 7. COACH SEATING

Coach seating is allocated at time of booking; however, we do reserve the right to change seat allocation seating prior to departure if necessary to accommodate further passengers. Requests for particular seats can be made when booking but cannot be guaranteed.

## 8. HEALTH AND SAFETY ON HOLIDAY

Some tours in our brochure require average physical ability as there may be an element of walking involved. This does not imply other itineraries are suitable and the company will not accept liability for omissions. It is the responsibility of the client to check directly with our staff prior to booking. In some countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. Further information can be obtained from your GP or from your travel agent who can provide you with the leaflet "Health Advice for Travellers" published by the Department of Health. When travelling to member states of the EC, we strongly advise you to carry with you a European Health Insurance Card. This European health card allows you to free or reduced health care costs whilst in member states. It is very important that you declare any serious illness or ailments at the time of booking. Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period of time. If you are planning to undertake a bus or coach journey of more than 3 hours you should consult your doctor if you have ever had DVT or pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, a stroke, heart or lung disease or if you have had major surgery in the past 3 months. We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. During the journey we will provide comfort stops as frequently as possible. During these stops you are encouraged to get off the coach and walk around. Exercise reduces any discomfort, which may be caused by periods of immobility. During any journey you should drink alcohol only in moderation as it leads to dehydration.

## 9. PASSENGER BEHAVIOUR

We want all our passengers to enjoy their holiday. However, you must remember that you are responsible for your behaviour and the effect it may have on others. When you book with us, you accept responsibility for any damage or loss caused by you. If you or any member of your party is abusive, disruptive or behaves in a way which in our reasonable opinion could damage property or cause damage or injury to others or affect their enjoyment of their holiday, we have the right, after reasonable consideration to terminate your contract with us. In the event of this happening we will have no further obligations or liability to you. The coach driver / representative or authorised official is entitled to refuse you boarding if in their reasonable opinion you are under the influence of drink or drugs or you are being violent, abusive or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges according to the scale in Section 6. If the refusal is on the return journey we have the right to terminate the contract and will have no further obligations or liability to you.

## 10. OUR LIABILITY

(1). We promise to make sure that the holiday arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided with reasonable skill and care. We will only be responsible for what our employees, agents and suppliers do, or do not do, if they were, at the time, acting within the course of their employment (for employees), or carrying out work we had asked them to do (for agents and suppliers).

(2). We will not be responsible for any injury, illness, death, loss (for example, loss of enjoyment or loss of possessions), damage, expense, cost or other sum or claim of any nature or description whatsoever which results from any of the following: the act(s) and/or omission(s) of the person(s) affected; or the act(s) and/or

omission(s) of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable.

(3). Your luggage and other personal possessions are your responsibility, and you must look after them at all times. We do not accept liability for any luggage and personal possessions unless you are able to demonstrate that any damage or loss was caused intentionally or negligently by our employees or suppliers.

## 11. NO SMOKING POLICY

We operate a strict no smoking policy on all our coaches. Comfort stops are made en route. The smoking policy of other carriers and suppliers will vary, but in the majority of hotels we use, there is no smoking in any of the guest bedrooms or public areas.

## 12. PETS

We do not allow pets to be taken on our holidays. However, Registered Assistance Dogs will normally be accommodated on UK holidays.

## 13. PICK UP POINTS, ITINERARIES, TRAVEL DOCUMENTS AND PASSPORTS

If you live up a long drive or track you will be collected from where this joins the main road as some of our feeder vehicles are too large to access these areas. You are responsible for ensuring that you are at the correct departure point at the correct time, with the correct documents and we cannot be held liable for any loss or expense suffered by you or your party because of an incorrect passport or late arrival at the departure point. Approximately two weeks prior to departure we will advise you with confirmation of your pick-up point and departure time. Certain travel documents may have to be retained by us, your driver/courier will then issue them to you at the relevant time, if you lose a travel document after it has been issued to you we will require you to meet the direct cost charged by the carrier/supplier for the issue of a duplicate or replacement. If you are a British citizen travelling outside the United Kingdom you must have a full UK passport valid for a minimum of six months after your scheduled date of return. Non-UK citizens must seek passport and visa advice from the consulates of the countries you plan to visit prior to making a booking for one of our holidays. The name on the passport must match the name on the ticket. If someone in your party changes name after the booking is made, you must tell us immediately so that we can issue the ticket in the new name. Catteralls of Southam reserve the right to modify itineraries at their discretion in order to meet drivers regulatory hours or to conform to requests from the competent Authorities in the United Kingdom and/or any other sovereign state through which the tour will operate. Included excursions are detailed on the relevant brochure page and refunds will not be made for any excursion not taken. Admission fees to buildings, grounds etc. are not included in the price of the holiday unless otherwise stated on the relevant brochure page. Catteralls Coaches reserve the right to return home earlier than stated on itinerary due to unforeseen circumstances, or operational reasons, without prior notice.

## 14. DELAYS

Your travel insurance may cover you for some delays. In addition where you are delayed for more than six hours in any one day, we will seek to minimise any discomfort, and where possible, arrange for refreshments. Catteralls of Southam Ltd reserve the right, in the unlikely event of a coach breaking down, to replace the tour coach with a standard coach.

## 15. TRAVEL INSURANCE

We strongly advise you to take out travel insurance to cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance whilst on holiday, we reserve the right to reclaim from you any medical, repatriation or other expenses that we may incur on your behalf, which would otherwise have been met by insurers.

## 16. SPECIAL NEEDS

Unfortunately many hotels overseas do not provide adequate facilities for guests with mobility problems or who suffers from



other disabilities. Whether you are planning a holiday overseas or in the UK please notify us before you book if you or any member of your party has special needs or suffers from any disability. If you will need assistance or special facilities in the hotel or may have difficulties in taking part in excursions or boarding/travelling on the coach or other means of transport you must let us know immediately because NOT all of our holidays may be suitable for you. We will accept lightweight wheelchairs for travel, subject to them being able to be folded and stowed away in the luggage hold of the coach. We regret that we are unable to take wheelchairs, which are over 15kg (33lb) in weight. We MUST be advised at the time of booking that a folding wheelchair is being taken on the trip. If you do not tell us you are taking additional items we may not be able to accommodate them. Some attractions and tours may not be suitable for the disabled or passengers with walking difficulties. Electric scooters can be hired at most of our chosen destinations however, if you wish to take your own, due to health and safety and weight issues please contact our reservation staff for further information and guidance. Clients that use nebulisers can take a small hand held (or personal) oxygen cylinder on the coach but for those that need large oxygen cylinders you must arrange for them to be sent directly to the hotel. We cannot carry large cylinders in the lockers/luggage areas for UK or European Tours.

#### **17. SPECIAL REQUESTS**

Special requests for dietary requirements should be notified at time of booking. We will notify the hotel(s) but please note some hotels may not have facilities to cope with special diets and we cannot be held liable for their failure to do so. You should also detail any other requests – for example, low floor a particular room or location etc. we will pass your request to the relevant supplier but this does not guarantee that your request is definite. If a request can be fulfilled you may incur an extra charge, payable either to us or direct to the hotel.

#### **18. SINGLE OCCUPANCY**

We cannot guarantee if you book a single seat that you will not have another single passenger allocated the seat next to you. Single occupancy of rooms when available may be subject to a supplementary charge and this will be shown on the brochure page or advised at the time of booking. NB If you are charged a Single Room Supplement (SRS) it does not mean that your single room is of a better quality or larger in size to any other single room.

#### **19. ENTERTAINMENT**

Some of our hotels arrange additional entertainment. Where this is part of the holiday, details are given on the respective brochure page. Where it is not specified it may still be available but is at the discretion of the hotel and is not guaranteed. It may be withdrawn if there is lack of demand or for operational reasons. The hotel reserves the right to change entertainment, once authorisation has been approved by Catteralls Coaches, at their discretion. When purchasing a tour that contains tickets (theatre/show/concert), while we endeavour to ensure that all members of your party are seated together this cannot always be guaranteed. Booking fees are not refundable in any event.

#### **20. DATA PROTECTION ACT**

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as hotels, transport companies etc. The information may also be supplied to security or credit card checking companies, public authorities such as customs/immigration if required by them, or as required by law. Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not, however, pass information on to any person not responsible for

part of your holiday arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. If we cannot pass this information on to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking you consent to this information being passed on to the relevant persons. Please note that where information is held by your travel agent, this is subject to your agent's own data protection policy. Your data controller is to a copy of your information held by us. If you would like to see this, please contact us. We retain your full contact details and other information in secure files and electronic storage facilities, we may use this information to contact you by mail, telephone or electronic means. We will provide you with details of other goods and services including those of selected third parties. If you do not wish to receive further information about products and services, please write to the Marketing Manager.

#### **21. TRAVELLING WITH CHILDREN**

Following recent guidelines from the British Foreign Office, single parents or other adults travelling alone with children should be aware that some countries require documentary evidence of parental responsibility before allowing lone parents to enter the country or, in some cases, before permitting the children to leave the country. The advice strongly suggests that any child or children who travels with a grandparent, aunt etc, must have a signed letter of authority from either the parents or legal guardians of the child and this must be carried with the child's passport, giving permission for the child or children to be taken out of the UK. (For further information on exactly what will be required at immigration, please contact the appropriate embassy or visit <http://www.fco.co.uk/>).

#### **22. ESCORTED TOURS**

We do not guarantee a courier service on all our tours. We will monitor the bookings and provide this service if we feel it is necessary.

#### **23. HOLIDAY CANCELLATION**

You or any member of your party may cancel at any time, provided that the cancellation is made by the lead name and is communicated to our office in writing. You will have to pay the cancellation charges set below. Bookings are not transferable. If you are insured against cancellation you may be able to recover the charges from your insurers. Your cancellation will take effect from the date when we receive written confirmation of your cancellation. You must also return any tickets or vouchers that you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy.

#### **24. MOBILITY SCOOTERS**

We are able to carry a maximum of 2 folding mobility scooters on each day excursion or holiday. Scooters must be easily dismantled into separate parts or collapsible and weighing no more than 20kgs. Space must be reserved at the time of booking and passengers need to be travelling with a companion who can assist with the dismantling and stowage of the scooter in the luggage area. Scooters must be powered by dry batteries.

#### **25. PORTERAGE**

Porterage is not guaranteed on all our holidays, our drivers will carry luggage into the reception area of your hotel, where passengers can collect and take to their rooms. If assistance is required you may ask your driver.

#### **26. SCALE OF CANCELLATION CHARGES.**

Period before departure within which written notice of cancellation of holiday is received (with cancellation charge as a % of your holiday cost).

More than 56 days before departure:	Deposit only
56 days to departure day:	100% of holiday cost

*Please note:* We do not provide insurance and strongly recommend that all passengers obtain their own for all tours.

# Catteralls Day Excursion Calendar 2024

JANUARY 2024

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

MAY 2024

M	T	W	T	F	S	S
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

FEBRUARY 2024

M	T	W	T	F	S	S
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	1	2	3
4	5	6	7	8	9	10

JUNE 2024

M	T	W	T	F	S	S
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

MARCH 2024

M	T	W	T	F	S	S
26	27	28	29	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

JULY 2024

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

APRIL 2024

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5
6	7	8	9	10	11	12

SEPTEMBER 2024

M	T	W	T	F	S	S
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6



Providing reliable, flexible,  
comfortable and affordable coach  
transport since 1972



If you have any ideas for  
our holidays or day trip  
program please email  
[Michelle@travelcatteralls.co.uk](mailto:Michelle@travelcatteralls.co.uk)  
or call 01926 813840



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